



Best Western Plus Hotel De' Capuleti

In this document, we will provide you with information regarding the accessibility of our hotel.

You will find the description of these areas:

- Car park and access to main entrance
- Main entrance and Reception
- Lifts
- Internal routes
- Toilet facilities
- Rooms
- Catering

For more information or any particular requests, please write to: **Arianna Montresor** - arianna.montresor@hotelcapuleti.it

CAR PARK AND ACCESS TO MAIN ENTRANCE



The hotel does not have a car park.

The path to the main entrance door is accessible on a sidewalk. To enter the hotel there is a step that can be climbed by a ramp.

MAIN ENTRANCE AND RECEPTION



When entering there is a bell to request assistance.

The access door has an automatic sliding door system. The door has without handle.

Inside there is a carpet runner/doormat and there is a stoneware flooring.

In the lobby there are seats, namely sofas and armchairs.

The portering service is only available from 02:30 pm to 09:30 pm.

Height of reception desk	cm 120
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LIFTS



Our hotel has 1 lift to access the floors, is located in the lobby.

Size of inner cabin	cm 130 X 95
Height of call button	cm 105
Sliding doors	yes
Type of door opening	on one side only
Width of clear opening	cm 80
Audible indication of floors	yes, with simple sound
Call button with braille or raised characters	yes
Button panel with braille or raised characters	yes
Button panel with large characters	yes

INTERNAL ROUTES



The corridors have a stoneware flooring; marble in the bar area / gym stoneware floor. Along the paths there are doors or passages narrower than 90 cm and there is some protruding wall decor. The entrance door of the gym is 80 cm and to access it there are two steps.

Staff is trained to provide services in the hotel lobby/breakfast room.

At the exit from the elevator on floors 1 and 2, where the dedicated rooms are located, there is a waste bin leaning against the wall; its presence makes the passage 85 cm.

Stairs

Our hotel is a 4-storey building.

Handrails in the corridors	no
Handrails along the stairs	yes
Stairlift	no
Floor markings at the beginning and end of each flight of stairs	no

Lighting

Lighting location	ceiling lighting
Light control system	automatic sensor

TOILET FACILITIES



The toilette facilities are located at the ground floor, near the reception / breakfast room.

There is a bathroom access room.

Size of bathroom access room	cm 213 x 123
Type of flooring in the bathroom access room	stoneware
Door style	hinged door
Type of lighting	automatic sensor

Bathroom features

Size of bathroom	cm 138 x 182
Type of flooring	stoneware
Door style	hinged door
Type of lighting	automatic sensor
Alarm bell/pull cord	yes, pull cord
Pedestal sink	yes
Mixer tap	lever head tap
Tilted mirror	no
Wall hung toilet	yes
Bidet shower next to toilet	yes
Floor-level shower	no
Grab bars	yes
Baby changing table or station	no

ACCESSIBLE ROOM



There are 2 accessible rooms for people with motor disabilities.

All rooms are equipped with a private ensuite.

Room service is available upon request and at a surcharge.

Type of flooring	wood parquet
Door style	hinged door
Lock style	keycard
Type of handle	knob handle
Space around bed	on both sides
Window style	manual
Control mechanism of blackout blinds or shutters	manual
Light control system	manual
Air-conditioning	button/touchscreen operating panel

Accessible bathroom features

Size of bathroom	cm 280 x 210
Type of flooring	stoneware
Door style	hinged door
Type of lighting	switch
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	lever head tap
Tilted mirror	no
Wall hung toilet	yes
Bidet shower next to toilet	yes
Floor-level shower	yes
Grab bars	yes

The hotel has several types of rooms in various sizes and with different features. Please contact us if you need further information and to find the most suitable solution for your stay.



CATERING

Breakfast Room

The hotel's breakfast room is on the ground floor and has the following features:

Difference in level/obstacles	no
Type of flooring	stoneware
Main door style	not present
Shape of tables	square
Position of table legs	central
Type of seats	chairs
Table service	yes, only for hot drinks
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Personalised/allergy-friendly menu available	yes
Highchairs and tableware for children available	only highchairs

Bar

In the hotel there is an accessible bar that is located on the ground floor with a two steps descent not equipped with a platform.

Difference in level/obstacles	yes
Type of flooring	marble
Main door style	not present
Shape of tables	square
Position of table legs	on all sides
Type of seats	high stools and a sofa
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Height of counter	cm 113
Table service	yes
Open 24 hours	no

Restaurant

In the hotel there is not an accessible restaurant.