



# Best Western JFK Hotel

In this document, we will provide you with information regarding the accessibility of our hotel.

You will find the description of these areas:

- Car park and access to main entrance
- Main entrance and Reception
- Lifts
- Internal routes
- Toilet facilities
- Rooms
- Catering

For more information or any particular requests, please write to **Laura Vacca**: [info@hoteljfknapoli.it](mailto:info@hoteljfknapoli.it)

## CAR PARK AND ACCESS TO MAIN ENTRANCE



The hotel has a car park.

The hotel's car park is private, is located inside and is covered.

The hotel's car park is surfaced with resin.

The path to the main entrance door accessible on a level surface. The path is surfaced with resin.

## MAIN ENTRANCE AND RECEPTION



When entering there is a doorbell to request assistance.

The access door has an automatic sliding door system. The door has no handle.

Inside there is a carpet runner/doormat and there is a porcelain stoneware flooring.

In the lobby there are seats, namely sofas and armchairs.

The portorage service is available..

Height of reception desk	cm 125
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## LIFTS



Our hotel has 1 lift to access the floors, located in the lobby.

Size of inner cabin	cm 95x117
Height of call button	cm 115
Sliding doors	yes
Type of door opening	on two different sides
Width of clear opening	cm 75
Audible indication of floors	no
Call button with braille or raised characters	yes
Button panel with braille or raised characters	yes
Button panel with large characters	yes

## INTERNAL ROUTES



The corridors have a carpet floor and along the paths there is no doors or passages narrower than 90 cm.

There is some protruding wall decor.

### Stairs

Our hotel is a 4-storey building.

Handrails in the corridors	no
Handrails along the stairs	yes
Stairlift	no
Floor markings at the beginning and end of each flight of stairs	no

### Lighting

Lighting location	ceiling lighting
Light control system	automatic sensor

## TOILET FACILITIES



The toilet facilities are located near the reception.

There is a bathroom access room.

Size of bathroom access room	cm 260 x 165
Type of flooring in the bathroom access room	marble
Door style	hinged door
Type of lighting	automatic sensor

### Bathroom features

Size of bathroom	cm 244 x 138
Type of flooring	marble
Door style	hinged door
Type of lighting	automatic sensor
Alarm bell/pull cord	no
Pedestal sink	yes
Mixer tap	lever head tap
Tilted mirror	yes
Wall hung toilet	yes
Bidet shower next to toilet	no
Floor-level shower	no
Grab bars	no
Baby changing table or station	no

## ACCESSIBLE ROOM



There are 8 accessible rooms for people with motor disabilities.

All rooms are equipped with a private ensuite.

Room service is available upon request and at a surcharge.

Type of flooring	porcelain stoneware
Door style	hinged door
Lock style	keycard
Type of handle	lever head tap
Space around bed	on both sides
Window style	manual
Control mechanism of blackout blinds or shutters	manual
Light control system	button/touchscreen operating panel
Air-conditioning	button/touchscreen operating panel

### Accessible bathroom features

Size of bathroom	cm 168 x 210
Type of flooring	porcelain stoneware
Door style	hinged door
Type of lighting	switch
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	bib tap
Tilted mirror	yes
Wall hung toilet	no
Bidet shower next to toilet	no
Floor-level shower	yes
Grab bars	no

The hotel has several types of rooms in various sizes and with different features. Please contact us if you need further information and to find the most suitable solution for your stay.

## CATERING

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### Breakfast Room

The hotel's breakfast room is on the ground floor and has the following features:

Difference in level/obstacles	yes, small step at the entrance
Type of flooring	porcelain stoneware
Main door style	double hinged door
Opening direction	outwards
Shape of tables	square
Position of table legs	centrals
Type of seats	chairs
Table service	yes
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Personalised/allergy-friendly menu available	yes
Highchairs and tableware for children available	yes

### Bar

In the hotel there is an accessible bar that is located on the ground floor.

Difference in level/obstacles	no
Type of flooring	marble
Main door style	there is no
Shape of tables	round
Position of table legs	on all sides
Type of seats	armchairs
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Height of counter	cm 120
Table service	yes
Open 24 hours	no

### Restaurant

In the hotel there is no accessible restaurant.