BWH[®] Hotels

Best Western Hotel Genio

In this document, we will provide you with information regarding the accessibility of our hotel.

You will find the description of these areas:

- Car park and access to main entrance
- Main entrance and Reception
- Lifts
- Internal routes
- Toilet facilities
- Rooms
- Catering

For more information or any particular requests, please write to **Cecilia Garetto** - <u>cecilia.garetto@hotelgenio.it</u>

CAR PARK AND ACCESS TO MAIN ENTRANCE

The hotel does not have a car park.

MAIN ENTRANCE AND RECEPTION

When entering there is a bell to request assistance.

The access door has an automatic sliding door system. The door has D pull handle.

There is a carpet a marble flooring on the sides and a built-in carpet in the center (no difference in height)

In the lobby there are seats, namely sofas, chairs and armchairs.

The porterage service is available.

Height of reception desk cm 110	
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LIFTS

Our hotel has 2 lifts to access the floors and these are located in the lobby.

Size of inner cabin	96 cm x 115 cm
Height of call button	cm 91
Sliding doors	yes
Type of door opening	on one side
Width of clear opening	cm 70
Audible indication of floors	no
Call button with braille or raised characters	no
Button panel with braille or raised characters	yes
Button panel with large characters	yes







INTERNAL ROUTES



The corridors have a carpet floor and along the paths there are no doors or passages narrower than 90 cm.

There is some protruding wall decor.

Stairs

Our hotel is a 4-storey building.

Handrails in the corridors	no
Handrails along the stairs	yes
Stairlift	no
Floor markings at the beginning and end of each flight of stairs	no

Lighting

Lighting location	ceiling lighting
Light control system	automatic sensor

TOILET FACILITIES

The toilet facilities are located near the reception.

There is a bathroom access room.

Size of bathroom access room	150 cm x 160 cm
Type of flooring in the bathroom access room	tile
Door style	sliding door
Type of lighting	automatic sensor

Bathroom features

Size of bathroom	160 cm x 230 cm
Type of flooring	tile
Door style	sliding door
Type of lighting	automatic sensor
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	lever head tap
Tilted mirror	no
Wall hung toilet	yes
Bidet shower next to toilet	no
Floor-level shower	no
Grab bars	yes
Baby changing table or station	no

ACCESSIBLE ROOM



There are 5 accessible rooms for people with motor disabilities.

All rooms are equipped with a private ensuite.

Room service is available upon request and at a surcharge.

Type of flooring	wood parquet
Door style	hinged door
Lock style	keycard
Type of handle	lever head tap
Space around bed	on both sides
Window style	manual
Control mechanism of blackout blinds or shutters	manual
Light control system	button
Air-conditioning	small wheel

Accessible bathroom features

Size of bathroom	220 cm x 280 cm	
Type of flooring	tile	
Door style	sliding door	
Type of lighting	switch	
Alarm bell/pull cord	yes	
Pedestal sink	yes	
Mixer tap	bib tap	
Tilted mirror	no	
Wall hung toilet	no	
Bidet shower next to toilet	yes	
Floor-level shower	yes	
Grab bars	yes	

The hotel has several types of rooms in various sizes and with different features. Please contact us if you need further information and to find the most suitable solution for your stay.

CATERING



Breakfast Room

The hotel's breakfast room is on the ground floor and has the following features:

Difference in level/obstacles	no
Type of flooring	marble
Main door style	not present
Shape of tables	square, round and rectangle
Position of table legs	central
Type of seats	chairs
Table service	no
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Personalised/allergy-friendly menu available	yes
Highchairs and tableware for children available	yes

Bar

In the hotel there is an accessible bar that is located on the ground floor.

Difference in level/obstacles	no
Type of flooring	marble and short pile carpet
Main door style	not present
Shape of tables	rectangle
Position of table legs	on all sides
Type of seats	armchairs
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Height of counter	cm 110
Height of lowered counter	cm 85
Table service	yes
Open 24 hours	no

Restaurant

In the hotel there is no accessible restaurant.