



Best Western Hotel Goldenmile Milan

In this document, we will provide you with information regarding the accessibility of our hotel.

You will find the description of these areas:

- Car park and access to main entrance
- Main entrance and Reception
- Lifts
- Internal routes
- Toilet facilities
- Rooms
- Catering

For more information or any particular requests, please write to:

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CAR PARK AND ACCESS TO MAIN ENTRANCE



The hotel has a private car park, located outside, uncovered and surfaced with stone pathing slabs.

There are no reserved spaces for disabled people in the car park.

The path to the main entrance door has a difference in level with a ramp stairs. There is a secondary entrance with a ramp in stone pathing slabs at the back of the hotel.

MAIN ENTRANCE AND RECEPTION



When entering there is a bell to request assistance.

The access door has an automatic sliding door system. The door has no handle.

Inside there is a carpet runner/doormat and there is a tile flooring.

In the lobby, there are seats, namely sofas and chairs.

The portorage service is available.

Height of reception desk	cm 120
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LIFTS



Our hotel has 2 lifts to access the floors and these are located in the lobby.

Size of inner cabin	cm 120X150
Height of call button	cm 110
Sliding doors	yes
Type of door opening	on one side only
Width of clear opening	cm 90
Audible indication of floors	no
Call button with braille or raised characters	yes
Button panel with braille or raised characters	yes
Button panel with large characters	yes

INTERNAL ROUTES



The corridors have a tile floor and along the paths there are no doors or passages narrower than 90 cm.

There is no protruding wall decor.

Stairs

Our hotel is a 5-storey building.

Handrails in the corridors	no
Handrails along the stairs	yes
Stairlift	no
Floor markings at the beginning and end of each flight of stairs	no

Lighting

Lighting location	ceiling lighting
Light control system	automatic sensor

TOILET FACILITIES



There are no accessible toilets in the common areas

Bathroom features

Size of bathroom	cm 110X160
Type of flooring	tile
Door style	hinged door
Type of lighting	automatic sensor
Alarm bell/pull cord	no
Pedestal sink	yes
Mixer tap	automatic sensor
Tilted mirror	no
Wall hung toilet	yes
Bidet shower next to toilet	no
Floor-level shower	no
Grab bars	no
Baby changing table or station	no

ACCESSIBLE ROOM



There are 7 accessible rooms for people with motor disabilities.

All rooms are equipped with a private ensuite.

Room service is available upon request and at a surcharge.

Type of flooring	tile
Door style	hinged door
Lock style	keycard
Type of handle	fixed
Space around bed	on one side
Window style	manual
Control mechanism of blackout blinds or shutters	manual
Light control system	manual
Air-conditioning	button/touchscreen operating panel

Accessible bathroom features

Size of bathroom	cm 200X220
Type of flooring	tile
Door style	hinged door
Type of lighting	switch
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	lever head tap
Tilted mirror	yes
Wall hung toilet	yes
Bidet shower next to toilet	no
Floor-level shower	yes
Grab bars	yes

The hotel has several types of rooms in various sizes and with different features. Please contact us if you need further information and to find the most suitable solution for your stay.

CATERING



Breakfast Room

The hotel's breakfast room is on the ground floor and has the following features:

Difference in level/obstacles	no
Type of flooring	tile
Main door style	there is no
Shape of tables	rectangular and square
Position of table legs	central
Type of seats	armhairs and chairs
Table service	yes
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Personalised/allergy-friendly menu available	no
Highchairs and tableware for children available	yes

Restaurant

In the hotel there is an accessible restaurant that is located on the ground floor.

Difference in level/obstacles	no
Type of flooring	tile
Main door style	there is no
Shape of tables	rectangular and square
Position of table legs	central
Type of seats	armhairs and chairs
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Personalised/allergy-friendly menu available	no
Highchairs and tableware for children available	yes

Bar

In the hotel there is an accessible bar that is located on the ground floor.

Difference in level/obstacles	no
Type of flooring	tile
Main door style	there is no
Shape of tables	rectangular and square
Position of table legs	central
Type of seats	armhairs and chairs
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Height of counter	120cm
Height of lowered counter	90cm
Table service	yes
Open 24 hours	no