

# Best Western Plus Tower Hotel Bologna

In this document, we will provide you with information regarding the accessibility of our hotel.

You will find the description of these areas:

- Car park and access to main entrance
- Main entrance and Reception
- Lifts
- Internal routes
- Toilet facilities
- Rooms
- Catering

For more information or any requests, please write to towerhotelbologna.bo@bestwestern.it

### CAR PARK AND ACCESS TO MAIN ENTRANCE



The hotel has a private car park that is located outside and is uncovered. The hotel's car park is surfaced with stone pathing slabs.

Number of reserved parking spots for expectant mothers	n° 1
Number of reserved parking spots for persons with	n° 2
disabilities, identified with signs	
Distance from main entrance	m 4

The path to the main entrance door is accessible on a level surface. The path is surfaced with stone pathing slabs.

The hotel also has a covered garage on the lower ground floor that is surfaced with cement. To access the lobby there is a door with a handle and a lift with an 80 cm width of clear opening.

### MAIN ENTRANCE AND RECEPTION



When entering there is a doorbell to request assistance.

The access door is a revolving door that rotates inwards. The door has no handle.

Inside there is a carpet runner/doormat and there is a marble flooring.

In the lobby, there are seats, namely armchairs, chairs, and sofas.

The porterage service is available.

Height of reception desk	cm 120

### **LIFTS**



Our hotel has 3 lifts to access the floors and these are located in the lobby.

Size of inner cabin	cm 140x115
Height of call button	cm 110
Sliding doors	yes
Type of door opening	on one side only
Width of clear opening	cm 80
Audible indication of floors	yes, with a floor voice announcer
Call button with braille or raised characters	yes
Button panel with braille or raised characters	yes
Button panel with large characters	yes

# **INTERNAL ROUTES**



The corridors have a carpeted floor and along the paths there are no doors or passages narrower than 90 cm.

There is some protruding wall decor.

# **Stairs**

Our hotel is an 18-storey building.

Handrails in the corridors	no
Handrails along the stairs	yes
Stairlift	no
Floor markings at the beginning and end of each flight of	no
stairs	

# Lighting

Lighting location	wall lighting
Light control system	automatic sensor

# **TOILET FACILITIES**



The toilet facilities are located on three floors: lobby, first and second floor.

There is no bathroom access room.

### **Bathroom features**

Size of bathroom	cm 215x180
Type of flooring	tiles
Door style	hinged door
Type of lighting	automatic sensor
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	lever head tap
Tilted mirror	no
Wall hung toilet	no
Bidet shower next to toilet	yes
Floor-level shower	yes
Grab bars	yes
Baby changing table or station	no



There are 8 accessible rooms for people with motor disabilities.

All rooms are equipped with a private ensuite.

Room service is available upon request and at a surcharge.

Type of flooring	tiles
Door style	sliding door
Lock style	keycard
Type of handle	lever handle
Space around bed	on both sides
Window style	manual
Control mechanism of blackout blinds or shutters	manual
Light control system	manual
Air-conditioning	manual

# **Accessible bathroom features**

Size of bathroom	cm 225x240
Type of flooring	tiles
Door style	sliding door
Type of lighting	switch
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	lever head tap
Tilted mirror	yes
Wall hung toilet	no
Bidet shower next to toilet	yes
Floor-level shower	yes
Grab bars	yes

The hotel has several types of rooms in various sizes and with different features. Please contact us if you need further information and to find the most suitable solution for your stay.

# **CATERING**



# **Breakfast Room**

The hotel's breakfast room is on the first floor and has the following features:

Difference in level/obstacles	no
Type of flooring	wood parquet
Main door style	not present
Shape of tables	square, rectangle and round
Position of table legs	on all sides and central
Type of seats	chairs
Table service	no
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	yes
Personalised/allergy-friendly menu available	yes
Highchairs and tableware for children available	yes

### Restaurant

In the hotel there is an accessible restaurant that is located on the first floor.

Difference in level/obstacles	no
Type of flooring	wood parquet
Main door style	not present
Shape of tables	square, rectangle and round
Position of table legs	on all sides and central
Type of seats	chairs
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	yes
Personalised/allergy-friendly menu available	yes
Highchairs and tableware for children available	yes

### Bar

In the hotel there is an accessible bar that is located on the first floor.

Difference in level/obstacles	no
Type of flooring	wood parquet
Main door style	not present
Shape of tables	square, rectangle and round
Position of table legs	on all sides and central
Type of seats	chairs
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	yes
Height of counter	cm 100
Height of lowered counter	not present
Table service	yes
Open 24 hours	no