World Hotels

Best Western Signature Collection Devero Hotel & Spa

In this document, we will provide you with information regarding the accessibility of our hotel.

You will find the description of these areas:

- Car park and access to main entrance
- Main entrance and Reception
- Lifts
- Internal routes
- Toilet facilities
- Rooms
- Catering

For more information or any particular requests, please write to Alberto Bezze at:
info@deverohotel.it; frontoffice@deverohotel.it

CAR PARK AND ACCESS TO MAIN ENTRANCE

The hotel has a car park.

The hotel's car park is private, is located inside and is covered.

The hotel's car park is surfaced with reinforced concrete.

Number of reserved parking spots for persons with disabilities, identified with signs	n° 4
Distance from main entrance	m 20

The path to the main entrance is level and accessible via a ramp.

The surface is asphalt.

There are accessible tactile indicators (loges pathways) for people with visual impairment.

MAIN ENTRANCE AND RECEPTION

When entering there is a video doorbell to request assistance.

The access door is a revolving door with an inward opening and a bar handle.

Inside there is a carpet runner/door mat and there is carpet flooring.

In the lobby, there are seats, namely sofas, armchairs and chairs.

The porterage service is available.

Height of reception desk	cm 122

LIFTS

Our hotel has 5 lifts to access the floors and these are located in the lobby.

Size of inner cabin	cm 150x150
Height of call button	cm 120
Sliding doors	yes
Type of door opening	on two different sides
Width of clear opening	cm 90
Audible indication of floors	yes, with just an acoustic signal
Call button with braille or raised characters	yes
Button panel with braille or raised characters	yes
Button panel with large characters	yes

INTERNAL ROUTES

The corridors have carpeted, marble, and parquet, floor and along the paths there are no doors or passages narrower than 90 cm.

There is some protruding wall decor.

Stairs

Our hotel is a 7-storey building.

Handrails in the corridors	no
Handrails along the stairs	yes
Stairlift	no
Floor markings at the beginning and end of each flight of stairs	no

Lighting

Lighting location	ceiling lighting
Light control system	automatic sensor

TOILET FACILITIES

The toilet facilities are located at the Bar-Lounge

There is not a bathroom access room.

Bathroom features

Size of bathroom	cm 180x180
Type of flooring	tile
Door style	hinged door
Type of lighting	automatic sensor
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	lever head tap
Tilted mirror	no
Wall hung toilet	yes
Bidet shower next to toilet	yes
Floor-level shower	no
Grab bars	yes
Baby changing table or station	yes

ACCESSIBLE ROOM

There are 6 accessible rooms for people with motor disabilities.

All rooms are equipped with a private ensuite.

Room service is available upon request and for a fee.

Type of flooring	wood parquet
Door style	hinged door
Lock style	keycard
Type of handle	knob handle
Space around bed	on both sides
Window style	manual
Control mechanism of blackout blinds or shutters	button/touchscreen operating panel
Light control system	manual
Air-conditioning	button/touchscreen operating panel

Accessible bathroom features

Size of bathroom	cm 160x250
Type of flooring	tile
Door style	sliding door
Type of lighting	switch
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	lever handle
Tilted mirror	no
Wall hung toilet	yes
Bidet shower next to toilet	yes
Floor-level shower	yes
Grab bars	yes

The hotel has several types of rooms in various sizes and with different features. Please contact us if you need further information and to find the most suitable solution for your stay.

CATERING

Breakfast Room

The hotel's breakfast room is on the -1 floor and has the following features:

Difference in level/obstacles	no
Type of flooring	parquet
Main door style	not present
Shape of tables	square,
Position of table legs	central
Type of seats	chairs
Table service	yea
Easy reading/braille menu	no
Personalised/allergy-friendly menu available	yes
Highchairs and tableware for children available	yes

Restaurant

In the hotel there is a restaurant that is located on the -1 floor.

Difference in level/obstacles	no
Type of flooring	wood parquet
Main door style	not present
Shape of tables	square, round
Position of table legs	central
Type of seats	armchairs
Easy reading/braille menu	no
Personalised/allergy-friendly menu available	yes
Highchairs and tableware for children available	yes

Bar

In the hotel there is a bar that is located on the -1 floor.

Difference in level/obstacles	no
Type of flooring	parquet
Main door style	not present
Shape of tables	square
Position of table legs	central
Type of seats	chairs
Easy reading/braille menu	no
Height of counter	Cm 125
Height of lowered counter	Cm
Table service	yes
Open 24 hours	no