



BW Signature Collection Europalace Hotel

In this document, we will provide you with information regarding the accessibility of our hotel.

You will find the description of these areas:

- Car park and access to main entrance
- Main entrance and Reception
- Lifts
- Internal routes
- Toilet facilities
- Rooms
- Catering

For more information or any particular requests, please write to info@europalacehotel.com.

CAR PARK AND ACCESS TO MAIN ENTRANCE



The hotel has a car park.

The hotel's car park is private, is located outside and is uncovered.

The hotel's car park is surfaced with gravel and cobblestone.

The car park is very large. Currently, there are no reserved parking spots for specific categories as availability is always guaranteed, even those that are just a few metres from the access ramp.

There is an access ramp to serve the main entrance of the building. The path is surfaced with cobblestone.

MAIN ENTRANCE AND RECEPTION



When entering there is a doorbell to request assistance.

The access door has an automatic sliding door system. The door has no handle.

Inside there is a carpet runner/doormat and there is parquet flooring.

In the lobby, there are seats, namely armchairs and sofas.

The portering service is available.

Height of reception desk	cm 110
Height of lowered desk	not present

LIFTS



Our hotel has 3 lifts to access the floors, and these are located in the lobby.

Size of inner cabin	cm 106 x 127
Height of call button	cm 110
Sliding doors	yes
Type of door opening	yes, on one side only
Width of clear opening	cm 81
Audible indication of floors	yes, with just an acoustic signal
Call button with braille or raised characters	yes
Button panel with braille or raised characters	yes
Button panel with large characters	yes

INTERNAL ROUTES



The corridors have parquet and carpeted floorings and along the paths there are no doors or passages narrower than 90 cm.

There is no protruding wall decor.

Stairs

Our hotel is a 2-storey building.

Handrails in the corridors	no
Handrails along the stairs	yes
Stairlift	no
Floor markings at the beginning and end of each flight of stairs	no

Lighting

Lighting location	wall lighting
Light control system	automatic sensor

TOILET FACILITIES



The toilet facilities are located in the lobby, in the breakfast room, and in the restaurant.

There is a bathroom access room.

Size of bathroom access room	cm 168 x 315
Type of flooring in the bathroom access room	tiles
Door style	hinged door
Type of lighting	automatic sensor

Bathroom features

Size of bathroom	cm 190 x 272
Type of flooring	tiles
Door style	hinged door
Type of lighting	switch
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	lever head tap
Tilted mirror	yes
Wall hung toilet	no
Bidet shower next to toilet	no
Floor-level shower	no
Grab bars	no
Baby changing table or station	no

ACCESSIBLE ROOM



There are 2 accessible rooms for people with motor disabilities.

All rooms are equipped with a private ensuite.

Room service is available upon request and at a surcharge.

Type of flooring	carpet
Door style	hinged door
Lock style	keycard
Type of handle	fixed lever handle
Space around bed	on one side
Window style	manual
Control mechanism of blackout blinds or shutters	manual
Light control system	button/touchscreen operating panel
Air-conditioning	button/touchscreen operating panel

Accessible bathroom features

Size of bathroom	cm 217 x 161
Type of flooring	tiles
Door style	sliding door
Type of lighting	switch
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	lever head tap
Tilted mirror	yes
Wall hung toilet	no
Bidet shower next to toilet	yes
Floor-level shower	yes
Grab bars	yes

The hotel has several types of rooms in various sizes and with different features. Please contact us if you need further information and to find the most suitable solution for your stay.

CATERING



Breakfast Room

The hotel's breakfast room is on the raised ground floor and has the following features:

Difference in level/obstacles	yes
Type of flooring	parquet
Main door style	single hinged door
Opening direction	inwards
Shape of tables	square
Position of table legs	central
Type of seats	armchairs
Table service	yes
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Personalised/allergy-friendly menu available	yes
Highchairs and tableware for children available	yes

Restaurant

In the hotel there is an accessible restaurant that is located on the raised ground floor.

Difference in level/obstacles	yes
Type of flooring	parquet
Main door style	single hinged door
Opening direction	inwards
Shape of tables	square
Position of table legs	central
Type of seats	armchairs
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Personalised/allergy-friendly menu available	yes
Highchairs and tableware for children available	yes

Bar

In the hotel there is an accessible bar that is located on the raised ground floor.

Difference in level/obstacles	yes
Type of flooring	parquet
Main door style	single hinged door
Opening direction	inwards
Shape of tables	square
Position of table legs	central
Type of seats	armchairs
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Height of counter	cm 115
Height of lowered counter	not present
Table service	yes
Open 24 hours	no