



# Best Western Hotel dei Mille

In this document, we will provide you with information regarding the accessibility of our hotel.

You will find the description of these areas:

- Car park and access to main entrance
- Main entrance and Reception
- Lifts
- Internal routes
- Toilet facilities
- Rooms
- Catering

For more information or any particular requests, please write to :

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## CAR PARK AND ACCESS TO MAIN ENTRANCE



The hotel does not have a car park.

## MAIN ENTRANCE AND RECEPTION



The access door is automatic with sliding opening without handle.

Inside there is a carpet runner/doormat and there is a porcelain stoneware flooring.

In the lobby, there are seats, namely sofas.

The portering service is not available.

Height of reception desk	cm 130
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## LIFTS



Our hotel has 1 lift to access the floors, located in the lobby.

Size of inner cabin	cm 100 x 80
Height of call button	cm 110
Sliding doors	yes
Type of door opening	on two different sides
Width of clear opening	cm 70
Audible indication of floors	yes, with a floor voice announcer
Call button with braille or raised characters	yes
Button panel with braille or raised characters	yes
Button panel with large characters	yes

## INTERNAL ROUTES

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The corridors have a carpet floor and along the paths there are doors or passages narrower than 90 cm.

There is no protruding wall decor.

### Stairs

Our hotel is a 6-storey building.

Handrails in the corridors	no
Handrails along the stairs	yes
Stairlift	no
Floor markings at the beginning and end of each flight of stairs	no

### Lighting

Lighting location	ceiling lighting
Light control system	automatic sensor

## TOILET FACILITIES

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The public toilets are located on the first floor.

There is a bathroom access room.

Size of bathroom access room	cm 120 x 120
Type of flooring in the bathroom access room	porcelain stoneware
Door style	hinged door
Type of lighting	automatic sensor

### Bathroom features

Size of bathroom	cm 90 x 100
Type of flooring	porcelain stoneware
Door style	hinged door
Type of lighting	automatic sensor
Alarm bell/pull cord	no
Pedestal sink	yes
Mixer tap	lever head tap
Tilted mirror	no
Wall hung toilet	no
Bidet shower next to toilet	no
Floor-level shower	no
Grab bars	no
Baby changing table or station	no

## ACCESSIBLE ROOM



There is 1 accessible room for people with motor disabilities.

All rooms are equipped with a private ensuite.

Room service is available upon request and at a surcharge.

Type of flooring	marble
Door style	hinged door
Lock style	keycard
Type of handle	lever head tap
Space around bed	on both sides
Window style	manual
Control mechanism of blackout blinds or shutters	button/touchscreen operating panel
Light control system	button/touchscreen operating panel
Air-conditioning	button/touchscreen operating panel

### Accessible bathroom features

Size of bathroom	cm 90 x 100
Type of flooring	marble
Door style	hinged door
Type of lighting	switch
Alarm bell/pull cord	no
Pedestal sink	yes
Mixer tap	lever head tap
Tilted mirror	no
Wall hung toilet	no
Bidet shower next to toilet	no
Floor-level shower	no
Grab bars	no

The hotel has several types of rooms in various sizes and with different features. Please contact us if you need further information and to find the most suitable solution for your stay.

## CATERING

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### Breakfast Room

The hotel's breakfast room is on the first floor and has the following features:

Difference in level/obstacles	no
Type of flooring	marble
Main door style	automatic
Opening direction	sliding door
Shape of tables	square and rectangle
Position of table legs	on all sides
Type of seats	chairs
Table service	yes
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Personalised/allergy-friendly menu available	yes
Highchairs and tableware for children available	yes

The breakfast room is also used during the day as an accessible **Bar**, with bar counter 120 cm high.

### Restaurant

In the hotel there is no accessible restaurant.