



Hotel Le Rondini

INCLUSIVE HOTEL

Best Western and L'abilità Onlus

working together to welcome guests with Autism Spectrum Disorder.

Best Western Italia and L'abilità Onlus have launched a project dedicated to guests with Autism Spectrum Disorder (ASD).

Inclusive Hotel is the name of the initiative and it aims to guarantee an **absolutely positive** stay in the hotel to people with **Autism Spectrum Disorders**, both children and adults together with their families and their caregivers.

This guide is dedicated to those who want to **start travelling again**.

The **services** and **strategies** listed in the guide are helpful in organizing the trip and ensure a positive and welcoming experience at the hotel, guaranteeing a sense of **wellness** and **inclusion**.

To supplement the information provided, **Augmentative and Alternative Communication tables** on the hotel itself and on the destination can be found in the dedicated rooms.

We wish you a pleasant stay.

General Information

The **Best Western Plus Hotel Le Rondini** is located in **San Francesco al Campo**, near Turin, in Via Parrocchia 5/B.

The hotel staff has been **trained** and **is aware** of the characteristics of people with **autism spectrum disorders**, their needs and how the hotel must be organized to make it fully inclusive.

The manager of the Inclusive Hotel project of the **Best Western Plus Hotel Le Rondini** is **Deni Martinetto**.

It can be contacted by email lerondini.to@bestwestern.it or tel. + 39 0119279675.

Contact him to:

1. Get more information
2. Book a room that suits the needs of a person with ASD
3. Communicate any special need
4. Communicate your arrival time



Check-In & Check-Out

The lobby of the **Best Western Plus Hotel Le Rondini** is located on the first floor and has a width of 20 square meters (you can reach the entrance by car). It has an area equipped with seats and a flavored water dispenser (detox). The common services are located on the ground floor, easily accessible by elevator at the entrance of the hotel, next to the reception.

There could be moments of great turnout with a consequent **increase in waiting times** and possible **sensory overload**.

The most crowded times are:

1. from 8 to 10 am
2. from 5 pm to 8 pm

It is therefore advisable to check-in and check-out outside these hours.

The hotel is located near the airport (10min – 7km).



Common Areas



There is **neon lighting**



There is piped **music** at low volume

area	floor	features
Toilet	Floor 0	<ul style="list-style-type: none">1 bathroom for both women and men, accessible to people with motor disabilitiesElectric Air Towel
Breakfast room	Floor 0	<ul style="list-style-type: none">Photographs of the surrounding areaPots with plantsSoft colorsBackground music
Bar	Floor 0	<ul style="list-style-type: none">Mirror behind the counterSoft colorsBackground musicStools at the counterPhotographs of the surrounding area
Lobby	Floor 1	<ul style="list-style-type: none">Display case with glass bottlesSeats and coffee tableMirrorDecorative objects
Lobby	Floor 0	<ul style="list-style-type: none">TelevisionSeats and coffee tableHanging photographsDecorative objects



The rooms

The rooms dedicated to customers with ASD have some features that can **help** in case of **abnormal sensory reactivity**:

1. Non-neon and soft lights
2. Room away from noise sources
3. Use of cleaning detergents with neutral fragrance
4. No air fresheners

The **bed linen** is white. The duvet is available to guests. If the guest has special needs, he or she can bring a **personal blanket or pillow**, and the staff will arrange the bed. The windows can be opened either completely or with vasistas and overlook the external courtyard. Blackout curtains are present.

There is a minibar that contains water, beer, fruit juices, soft drinks, sweet and savory snacks.

On the table there is an electric kettle. In each room there is television, air conditioning and mirror. In some rooms there are paintings with photographs of indoor premises. All bathrooms are equipped with showers, there is no bathtub. Not all rooms have a windowed bathroom, in this case there is a fan.

Room service can be requested **at** number 9.

Contact 011.9279.675 for any **assistance needs**.

In the room there is material available in alternative **augmentative communication** regarding:

1. Breakfast menu
2. Rules of conduct
3. Communication tables
4. An information sheet about Turin/Piedmont



Outer space

The outdoor area of the **Best Western Plus Hotel Le Rondini** is accessible directly from the bar and the breakfast room. The area is equipped with tables and seats and can be used to relax, have breakfast or have a drink during the day.

The hotel is located near Turin Airport (Caselle), so you might hear the passing planes.

The area is surrounded by plants, in particular there is the presence of jasmine, which can release an intense scent in spring and summer.

The soil is partly made up of gravel and partly of stone slabs. There are tables with chairs, where you can have breakfast, have a drink from the bar and relax.



Hotel Information

TRANSFERS:

Available, at discounted rates and operating 24 hours a day, a taxi service to/from:

1. Caselle Torinese airport (7 km)
2. train stations of Turin Porta Nuova and Turin Porta Susa (20 km)
3. San Maurizio Canavese railway station (3 km away)

For information and reservations, contact reception at +39 0119279675

ENTERTAINMENT:

Express menu

A quick lunch and dinner service, which can be enjoyed in the lobby or even in your room.

The service includes a fine selection of first and second courses, side dishes, pizzas and desserts.

These are single portions and frozen foods, while the pizzas are prepared by a local pizzeria (only in the evening).

Nearby restaurants

Just 100 meters away is the restaurant/pizzeria "La Londrina" (closed on Mondays and August)

A 5-minute drive away is the restaurant "La Crota San Morissi" with typical Piedmontese cuisine.

We also have different restaurants with which we collaborate, you can find them at this link:

<https://www.hotellerondini.it/en/food-drink/restaurants/>